

# Innovative Approaches to Preserving Intangible Cultural Heritage through AI-Driven Interactive Experiences

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**Abstract:** The preservation of intangible cultural heritage (ICH) is critically challenged by globalization and the rapid evolution of technology. This paper explores innovative strategies for safeguarding ICH using AI-driven interactive experiences, leveraging cutting-edge technologies such as virtual reality (VR), machine learning (ML), and natural language processing (NLP). These technologies not only enable the creation of immersive and personalized experiences that engage users emotionally but also serve to rejuvenate and sustain traditional cultural practices. By detailing specific applications in real-world settings, this study illustrates the transformative potential of AI in making cultural heritage dynamically accessible and engaging. Furthermore, it discusses the broader implications of this technological intervention, emphasizing how AI can contribute to cultural diversity and foster global appreciation of heritage in a sustainable manner. The findings underscore the crucial role AI can play in preserving the rich tapestry of global cultural heritage for future generations.

**Keywords:** Intangible Cultural Heritage (ICH); Artificial Intelligence (AI); Interactive Experiences; Cultural Preservation; Emotional Engagement.

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## 1. Introduction

Intangible cultural heritage (ICH)—encompassing traditions, rituals, and social practices—is increasingly under threat from globalization and cultural dilution. As traditional practices wane and mass culture prevails, the development of innovative preservation strategies is essential. Artificial intelligence (AI) offers a promising resolution, crafting immersive and personalized experiences that captivate contemporary audiences, particularly younger demographics. For instance, in Japan, AI has been employed to digitally archive and recreate traditional Kabuki performances, allowing global audiences to experience these cultural spectacles via virtual reality platforms. This not only preserves the intricate details of Kabuki but also introduces this venerable art form to those who might never visit a traditional Japanese theatre. This paper aims to explore AI's role in enhancing emotional engagement and accessibility in ICH preservation, outlining the methods and technologies involved. By examining AI's potential in visualization, real-time interaction, and personalization, we demonstrate its critical role in safeguarding ICH for future generations, thus ensuring that these cultural treasures are not only preserved but revitalized in the digital age.

## 2. Concept of AI-Driven Interactive Experiences

### 2.1. Definition and Scope

AI-driven interactive experiences harness artificial intelligence technologies to forge dynamic environments that allow real-time interaction with digital content. This section focuses on technologies such as virtual reality (VR), machine learning, and natural language processing (NLP). These tools

not only facilitate immersive simulations of cultural practices and environments but also tailor experiences to individual user preferences, enhancing accessibility and engagement. Practical examples include VR reconstructions of historical sites and AI-curated virtual tours that adapt narratives to user interests. This capability not only makes cultural heritage more accessible but also deepens engagement by providing personalized experiences tailored to individual users. By integrating these technologies, we can create educational and emotionally resonant platforms that preserve the vibrancy of ICH in the digital age.

### 2.2. Advantages of AI in ICH Preservation

AI offers several unique advantages in the preservation of ICH, particularly through its ability to personalize and enhance user experiences. One of the key benefits is the capacity for real-time feedback, where AI systems can adapt to the user's actions and preferences, providing a tailored experience that reflects their interests and learning pace (Morris, S, 2003). This personalization fosters a deeper emotional connection with the cultural content, making it more relevant and engaging. Additionally, AI's ability to simulate and replicate cultural practices allows users to experience and participate in rituals and traditions that may otherwise be inaccessible due to geographic or temporal limitations. By creating realistic and immersive simulations, AI can help preserve the nuances and intricacies of cultural practices, ensuring that they are not lost to time. Furthermore, the interactive nature of these experiences encourages active participation, which is essential for the transmission and preservation of cultural knowledge. Through AI-driven interactive experiences, intangible cultural heritage can be presented in a way that is both educational and emotionally resonant, ensuring its continued relevance in a rapidly

changing world.

### **3. Analyzing Emotional Engagement in ICH through AI**

#### **3.1. Emotional Experience Framework**

Utilizing Donald Norman's emotional design theory as a framework, this section analyzes how AI enhances emotional engagement with ICH across three distinct levels—visceral, behavioral, and reflective. The visceral level focuses on immediate sensory stimulation, where AI enhances the user's first impression through rich multimedia content. At the behavioral level, AI improves usability and interactivity, making cultural practices more engaging and accessible. The reflective level allows for deeper contemplation and connection, where AI provides personalized content and contextual storytelling that resonate deeply with users' values and heritage." AI-driven interactive experiences can address each of these levels, enhancing the user's connection to cultural heritage in meaningful ways.

#### **3.2. Visceral Level**

At the visceral level, emotional engagement is rooted in the immediate sensory experience. AI can significantly enhance this aspect by leveraging technologies such as virtual reality (VR) and augmented reality (AR) to create visually and audibly rich environments that evoke the cultural significance of ICH. For example, AI can simulate the vibrant colors, intricate patterns, and traditional sounds of cultural ceremonies, providing users with an immersive experience that captures the essence of the heritage (Norman, D,2004). These sensory elements can trigger instinctive emotional responses, such as awe or nostalgia, which are crucial for drawing users into the experience and fostering an initial connection with the cultural content.

#### **3.3. Behavioral Level**

The behavioral level focuses on the usability and interactivity of the experience, which directly impacts how effectively users engage with ICH. AI can enhance this level by making cultural practices more accessible and engaging through intuitive interfaces and interactive elements. For instance, AI-driven systems can guide users through traditional crafts or rituals, offering real-time feedback and adjustments based on user input. This level of interactivity allows users to actively participate in cultural practices, rather than passively observing them, which can lead to a more meaningful and memorable experience. By ensuring that the experience is both easy to navigate and engaging, AI helps maintain user interest and encourages deeper exploration of the cultural heritage.

#### **3.4. Reflective Level**

At the reflective level, emotional engagement involves deeper cognitive processing, where users reflect on the cultural values and traditions they have experienced. AI can facilitate this deeper reflection by providing contextual information, storytelling, and interpretative content that helps users understand the broader significance of the ICH. For example, AI can present historical narratives, personal stories from cultural practitioners, or explanations of the symbolic meanings behind certain rituals or artifacts. This reflective engagement helps users internalize the cultural knowledge

and fosters a lasting emotional connection with the heritage. Moreover, AI can adapt the content based on user interactions, ensuring that the reflective experience is personalized and resonates with the user's own cultural background and experiences.

### **4. Implementing AI for ICH Preservation**

#### **4.1. Visualization**

AI's role in visualizing and simulating cultural heritage is transformative, providing immersive experiences that vividly recreate historical events and traditional practices. Augmented reality (AR) and virtual reality (VR) not only allow users to explore detailed reconstructions of cultural sites but also engage with them interactively. These technologies make heritage accessible globally, ensuring it remains relevant and preserved for future generations. For instance, AR can overlay digital reconstructions of historical artifacts or traditional ceremonies onto the physical world, allowing users to experience cultural heritage in their own environments. VR, on the other hand, can transport users to virtual spaces that replicate significant cultural sites or events, offering a sense of presence and immersion that deepens their connection to the heritage. These visualizations not only preserve cultural elements in a digital format but also make them accessible to a global audience, helping to ensure that ICH remains relevant and appreciated in the modern world.

#### **4.2. Real-Time Interaction**

AI's ability to facilitate real-time interaction is crucial in creating dynamic and engaging ICH experiences. Through AI-powered virtual guides or interactive storytelling, users can engage with cultural heritage in a manner that feels responsive and personalized. For example, virtual guides driven by AI can adapt their narratives based on the user's questions or interests, providing a tailored exploration of cultural topics. Interactive storytelling platforms can allow users to influence the progression of cultural narratives, making choices that shape the story's outcome and provide a deeper understanding of the cultural context(Greenfield, A,2017). These real-time interactions not only make the learning experience more engaging but also encourage active participation, which is essential for the preservation and transmission of cultural knowledge.

#### **4.3. Personalization**

One of the most powerful aspects of AI in ICH preservation is its ability to personalize experiences based on individual user preferences, backgrounds, and previous interactions. AI can analyze user data to tailor content that aligns with their interests, ensuring that each experience is relevant and meaningful. For instance, an AI system might recommend certain cultural practices or historical narratives that resonate with the user's cultural heritage or personal interests, creating a more immersive and impactful experience. Additionally, AI can adjust the complexity or depth of information presented, catering to users with varying levels of familiarity with the subject matter. This level of personalization enhances engagement and learning, making ICH more accessible and relatable to a diverse audience.

## 5. Strategies for AI-Driven ICH Preservation

### 5.1. Content Adaptation

Adapting intangible cultural heritage (ICH) content for AI-driven experiences requires careful consideration to ensure that the cultural essence is preserved while making it accessible and engaging for a global audience (Pavlik, J. V., & Bridges, F,2013). One key strategy is to develop modular content that can be easily tailored to different contexts and user preferences. This involves breaking down complex cultural practices or narratives into core elements that can be reassembled in various ways to suit different platforms, such as virtual reality, augmented reality, or interactive apps. Additionally, it is essential to balance fidelity with accessibility, ensuring that while the content remains true to its cultural roots, it is also presented in a way that is understandable and appealing to users who may be unfamiliar with the heritage. For example, incorporating explanatory guides, visual aids, and contextual background information can help bridge the gap between traditional practices and modern audiences.

### 5.2. User-Centered Design

The success of AI-driven ICH preservation efforts depends heavily on adopting a user-centered design approach. This approach involves designing experiences that cater to the diverse needs and preferences of different audiences, including varying age groups, cultural backgrounds, and levels of familiarity with the heritage. To achieve this, developers must engage in thorough user research, gathering insights into what motivates different user segments and how they interact with digital content. The design should be intuitive and inclusive, offering multiple entry points to the experience, whether through simplified interfaces for younger or less tech-savvy users or deeper layers of content for those seeking a more comprehensive understanding. Furthermore, incorporating adaptive technologies that can modify the experience in real-time based on user feedback ensures that the AI-driven experience remains engaging and relevant to a broad audience(Srinivasan, R., & Huang, J,2010).

### 5.3. Collaboration with Cultural Experts

To ensure that AI-driven experiences are culturally authentic and respectful, collaboration with cultural experts is crucial. AI developers must work closely with historians, anthropologists, and practitioners of the cultural heritage being preserved to gain deep insights into the nuances of the content. This collaboration helps avoid the pitfalls of cultural misrepresentation or oversimplification, which can occur when AI systems generate content without a full understanding of the cultural context. Cultural experts can guide the selection and presentation of ICH elements, ensuring that they are depicted accurately and respectfully. Additionally, this partnership can help in identifying potential ethical concerns, such as the appropriate use of sacred or sensitive cultural practices in digital formats. By integrating the knowledge and expertise of cultural custodians into the development process, AI-driven ICH preservation efforts can produce experiences that honor the heritage they seek to preserve while leveraging the latest technological advancements(Christou, G., & Bulterman, D. C. A,2015).

In conclusion, this paper has highlighted the transformative potential of AI-driven interactive experiences in preserving and promoting intangible cultural heritage (ICH). By leveraging technologies such as virtual reality, augmented reality, and machine learning, AI can create immersive, personalized, and engaging experiences that make cultural practices more accessible and relevant to contemporary audiences. The discussed strategies, including content adaptation, user-centered design, and collaboration with cultural experts, emphasize the importance of preserving the cultural essence while utilizing AI's capabilities. Looking ahead, further research is needed to address the ethical implications of AI in cultural preservation, explore ways to democratize access to ICH, and investigate AI's potential in fostering cross-cultural understanding. Together, these efforts will ensure that AI continues to play a vital role in safeguarding and revitalizing cultural heritage for future generations(Bonsignore, et al.,2016).

## 6. Conclusion

In conclusion, this study has demonstrated the significant role AI-driven interactive experiences play in the preservation and promotion of intangible cultural heritage (ICH). By harnessing cutting-edge technologies such as virtual reality (VR), augmented reality (AR), and machine learning, these tools not only make cultural practices more accessible and engaging but also ensure they resonate with contemporary and future audiences. AI's ability to personalize and dynamically adapt cultural experiences enhances their relevance and sustainability, bridging the gap between traditional heritage and modern technological landscapes. The discussed strategies, including content adaptation, user-centered design, and collaboration with cultural experts, emphasize the importance of preserving the cultural essence while utilizing AI's capabilities. Looking ahead, further research is needed to address the ethical implications of AI in cultural preservation, explore ways to democratize access to ICH, and investigate AI's potential in fostering cross-cultural understanding. Together, these efforts will ensure that AI continues to play a vital role in safeguarding and revitalizing cultural heritage for future generations.

As we look to the future, further research is needed to explore the ethical implications of using AI in cultural preservation, including concerns about cultural authenticity and the potential for misrepresentation. Studies should also examine how AI can democratize access to ICH across diverse socio-economic groups, ensuring equitable cultural engagement worldwide. Additionally, the potential of AI to foster cross-cultural understanding and collaboration offers a promising avenue for expanding the global appreciation of diverse cultural narratives. By continuing to innovate and ethically integrate AI technologies in cultural heritage sectors, researchers, technologists, and cultural practitioners can significantly contribute to the enduring legacy of ICH. Collaborative efforts between AI developers and cultural experts will be crucial in crafting experiences that are not only technologically advanced but also deeply respectful and representative of the cultures they aim to preserve.

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