Research and Practice of Integrating Ideological and Political Education into the Teaching of Sales and Negotiation Courses

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Abstract: This paper conducts an in-depth analysis of the current status of integrating ideological and political education into sales and negotiation courses in higher vocational colleges. It points out issues such as the fragmentation of ideological and political elements, the monotony of teaching methods, the ambiguity of the evaluation system, and the insufficient emphasis on practical orientation. To address these issues, the paper proposes a series of solutions: systematically exploring and integrating ideological and political elements in the curriculum, innovating teaching methods to enhance classroom interaction and practicality, establishing a comprehensive evaluation system to scientifically assess students' learning effects in ideological and political education, and strengthening the practical orientation of the curriculum to enhance students' practical application ability and social responsibility.

Keywords: Ideological and Political Education; Sales and Negotiation; Teaching Strategies; Evaluation System; Higher Vocational Education.

1. Overview of Ideological and Political Education and Sales and Negotiation Courses

1.1. The Connotation and Importance of Ideological and Political Education

Ideological and political education refers to the integration of ideological and political education with professional courses in higher education. Through the imparting and practice of professional knowledge, it guides students to establish correct worldviews, life outlooks, and values, and cultivates high-quality talents with social responsibility and innovative spirit. General Secretary Xi Jinping has clearly pointed out that moral education should be the core of education, and ideological and political work should run through the entire process of education and teaching. He emphasized the importance of classroom teaching and required all courses to collaborate with ideological and political theory courses to play a common role. In the current social environment, the importance of ideological and political education is becoming increasingly prominent. It is not only an important part of higher education, but also an important way to achieve educational goals and cultivate outstanding talents.

1.2. The Characteristics and Goals of Sales and Negotiation Courses

Sales and negotiation courses are one of the core courses in marketing majors, aiming to cultivate students' sales skills and negotiation abilities, enabling them to effectively promote products and conduct business negotiations in complex market environments. This course is characterized by strong practicality, wide applicability, and extensive knowledge areas. Through the study of this course, students should be able to master basic sales skills and negotiation strategies, improve their abilities in communication, problem-solving, and possess good professional ethics and team collaboration spirit; enhance students' awareness of sales and negotiation, and train and cultivate their practical skills in sales and negotiation.

2. Research Status of Integrating Ideological and Political Education into Sales and Negotiation Courses

Current research on integrating ideological and political education into sales and negotiation courses mainly focuses on the following aspects: Firstly, the importance of ideological and political education in sales and negotiation courses, such as Gao Xiaoling et al. (2020), who emphasized the necessity of reforming the ideological and political education of marketing courses, pointing out that moral education is the fundamental task of higher education in China, and the ideological and political education of marketing courses is a response to the party's requirements for education, meeting the requirements of consumers for modern marketers, meeting the requirements of enterprises for the talent market, and meeting the needs of Chinese marketing theory construction. Secondly, the approaches and methods of integrating ideological and political education into sales and negotiation courses: existing research mainly focuses on how to integrate ideological and political elements into curriculum content, teaching methods, and practical links, such as Wu Juju (2022), who further explored the difficulties and effective measures in the reform of ideological and political education in marketing courses. The article pointed out that the key challenges in the reform process are the improvement of teachers' ideological and political literacy, the appropriate selection of ideological and political content, and the balanced integration of professional content and ideological and political content. To address these challenges, a series of specific measures were proposed, such as sorting out the ideological and political elements in professional courses, revising the teaching syllabus to increase value-oriented content, integrating ideological and political content into
classroom teaching, optimizing teaching links, and establishing and improving assessment content. Thirdly, the practical exploration of integrating ideological and political education into sales and negotiation courses: for example, Zhang Zhe (2023) explored how to integrate socialist core values into the economic and management course of sales and business negotiations. The article pointed out that through various modes such as drawing attention to key points, embedding topics, implicit infiltration, and organic combination, ideological and political elements can be effectively integrated into classroom teaching. This shows that in specific teaching practice, teachers can adopt flexible and diverse methods to achieve the educational goals of socialist core values based on students' actual conditions and the characteristics of the curriculum content. Huang Xi (2023) emphasized the influence of new media on the ideological and political education mode of marketing courses and how educators need to utilize new media to effectively communicate with students, thus gaining deeper insights. This suggests that in the digital era, utilizing new media technology can not only enhance teaching effectiveness but also promote students’ recognition and understanding of socialist core values.

Despite some progress made in integrating curriculum-based ideological and political education into sales and negotiation courses, there are still some deficiencies. For instance, further exploration and research are needed on how to better explore the ideological and political elements in sales and negotiation courses and how to more effectively innovate teaching methods. This research paper aims to further deepen the research and practice in this field, making greater contributions to cultivating high-quality talents with high moral standards.

3. Current Status of Integrating Ideological and Political Education into Sales and Negotiation Courses

3.1. Lack of Systematic Integration of Ideological and Political Elements in Sales and Negotiation Courses

In the design of course content, ideological and political elements are often marginalized, appearing as additional or ornamental components rather than organic parts of the curriculum. This makes it difficult for students to form a systematic understanding of ideological and political content. Specifically, some sales and negotiation courses overly focus on teaching techniques and strategies, neglecting the integration of ideological and political elements. Even when they are included, they are often briefly mentioned without in-depth discussion or expansion. This teaching approach not only fails to enable students to deeply understand the importance of ideological and political elements but also hampers their interest and motivation in learning. In addition to the quantitative insufficiency, the integration of ideological and political elements in sales and negotiation courses is also fragmented and scattered. This is mainly reflected in the uneven and inconsistent distribution of ideological and political content in the curriculum. For example, some chapters or cases may involve some ideological and political elements, but there is a lack of organic connections and echoes with other chapters or cases. This makes it difficult for students to form an overall perception and grasp of ideological and political content during the learning process. At the same time, the lack of coherence and unity in the integration of ideological and political elements can also lead to confusion and perplexity for students, affecting their understanding and absorption of course content.

3.2. Limited Teaching Methods for Ideological and Political Education in Sales and Negotiation Courses

Integrating ideological and political education into sales and negotiation courses is an important yet challenging task. However, there are issues with the current teaching methods for ideological and political education in this course, specifically: reliance on lecturing as the primary teaching method; lack of innovative teaching methods such as case analysis, role-playing, and group discussions; and insufficient practical teaching components. Sales and negotiation courses are inherently practical and applied, yet their ideological and political education often lacks practical teaching sessions, which hinders students' ability to integrate the ideological and political knowledge they have learned with actual sales and negotiation activities, affecting the effectiveness of ideological and political education. Practical teaching is a crucial component of ideological and political education, as it helps students better understand ideological and political content and enhances their practical abilities.

3.3. Disordered Evaluation System for Ideological and Political Education in Sales and Negotiation Courses

In sales and negotiation courses, there is significant confusion in the evaluation system for the integration of ideological and political elements. This confusion is mainly manifested in the following aspects: first, the ambiguity of evaluation standards. Traditional sales and negotiation course evaluations mainly focus on students' mastery of business skills, while in the context of curriculum-based ideological and political education, the evaluation shifts to students' ideological and moral qualities and values. The existing evaluation system fails to clearly distinguish and integrate these two aspects of evaluation standards, leading to ambiguity and uncertainty in the evaluation. Second, the singularity of evaluation methods. In traditional evaluations, examinations, assignments, and practical training are commonly used to test students' business skills. However, these methods are too limited to comprehensively and objectively reflect students' ideological and moral qualities and values when evaluating the integration of ideological and political elements. Third, the limitation of evaluation subjects. In the traditional evaluation system, teachers are the sole evaluation subject, grading students' business skills. However, in the context of ideological and political education, the evaluation subjects should be more diverse, including teachers, peers, and enterprises, to comprehensively reflect students' ideological and moral qualities and values.

3.4. Integration of Ideological and Political Education into Sales and Negotiation Courses: Addressing the Disconnect between Theory and Practice

Despite the emphasis on practical application in sales and negotiation courses, the integration of ideological and
political (I&P) elements often remains theoretical, failing to effectively incorporate real-world business scenarios and practical experience. This disconnect hinders students’ ability to gain profound understanding and resonance in their learning process. The core of sales and negotiation courses lies in imparting business skills and strategies, emphasizing practical application and operational proficiency. Meanwhile, I&P education focuses on cultivating moral character and values, aiming to guide students in forming correct worldviews, outlooks on life, and values. There exists a certain discrepancy between the teaching objectives and content of these two areas, posing a challenge in effectively integrating I&P elements into sales and negotiation courses to promote mutual penetration and reinforcement. Moreover, the lack of practical orientation in the I&P integration is further evidenced by the insufficient practical component. Practical activities are crucial in sales and negotiation courses for developing students’ practical abilities. However, in current I&P education, practical components are often neglected or under-emphasized, preventing students from applying I&P theories to actual business practices.

4. Strategies for Integrating Ideological and Political Education into Sales and Negotiation Courses

4.1. Exploring Ideological and Political Elements in Sales and Negotiation Courses

The content of sales and negotiation courses encompasses not only the cultivation of professional skills but also abundant I&P elements. Teachers should delve into these elements while teaching professional knowledge and incorporate them into the curriculum to enhance students’ ideological and moral qualities. For instance, integrity is fundamental to customer relationship building in sales. By analyzing various aspects of sales activities, teachers can guide students to understand and practice the principle of integrity. For example, students should be aware of and abide by the principle of not exaggerating product advantages or concealing defects, treating customers with honesty and credibility to win their trust. This principle not only facilitates the establishment of sound customer relationships but also cultivates students’ sense of responsibility and professional ethics. Additionally, values such as fair competition and respect for others are also involved in the sales process. Similarly, negotiation, as an essential part of sales and negotiation courses, serves as an important carrier for embodying I&P elements. In negotiations, both parties should be honest and sincere, achieving mutual benefit and win-win outcomes through honest communication. Teachers can analyze negotiation cases to guide students in understanding and applying the principle of integrity in negotiations. For example, students should refrain from using deceptive or concealed tactics but engage in real and effective information exchange and communication to find common ground for mutual interests, thus achieving win-win outcomes. Values such as cooperation and compromise are also involved in the negotiation process. Teachers can organize group discussions, mock negotiations, and other activities to enable students to gain a deeper understanding of the application of these values in negotiations, guiding them to seek cooperation, reach compromises, and achieve common interests in negotiations.

4.2. Innovating Teaching Methods for I&P Integration in Sales and Negotiation Courses

To effectively integrate I&P education into sales and negotiation courses, teachers need to innovate teaching methods and approaches. This study proposes a comprehensive teaching strategy aimed at enhancing students’ professional literacy and moral judgment capabilities. Case-based teaching serves as the core method, incorporating I&P elements such as integrity, teamwork, customer orientation, and social responsibility into the content through carefully selected business cases. These cases provide real-world business contexts and interactive spaces for students to delve into moral issues and conflicts. Case analysis and discussion encourage students to analyze cases in depth, identify and discuss I&P elements and their impact on sales and negotiation outcomes, fostering critical thinking and moral awareness. Role-playing and simulations further immerse students in simulated business environments, allowing them to experience the complexity of moral decision-making and enhance their practical abilities and situational adaptability. The flipped classroom approach facilitates active learning through three stages: pre-class self-study, classroom interaction, and project exercises. Collaborative learning encourages in-depth research and discussion within groups, with students exploring I&P elements in sales and negotiation through group work, presentations, and peer evaluations. The utilization of online learning platforms and virtual simulation software enriches teaching resources, enabling students to experience and practice the application of I&P elements in virtual environments. The establishment of social media groups provides an interactive platform for students to share learning insights and discuss I&P elements. Finally, practical teaching encourages students to apply classroom knowledge to real-world situations, such as participating in campus marketing activities, community service, and summer internships. This practical application not only tests students’ learning outcomes but also serves as an important avenue for enhancing their ideological and moral qualities.

4.3. Evaluation System for Ideological and Political Education in Sales and Negotiation Courses

Integrating ideological and political education into sales and negotiation courses is of significant importance for cultivating talents with noble moral character and outstanding professional abilities in the new era. To ensure the effective implementation of ideological and political education, it is crucial to establish a scientific and reasonable teaching evaluation system. This evaluation system should cover various aspects such as moral education level, knowledge level, critical thinking ability, and participation ability, aiming to comprehensively and objectively evaluate students’ ideological and political learning outcomes. Firstly, the determination of evaluation criteria is the core of the evaluation system. The evaluation of moral education level focuses on students’ ideological and moral qualities and social responsibility; the evaluation of knowledge level emphasizes students’ mastery of national conditions, party history, and current affairs; the evaluation of critical thinking ability pays attention to students' critical and innovative thinking; while the evaluation of participation ability emphasizes students'
practical ability and teamwork spirit. Secondly, the selection and application of evaluation methods are the key to the evaluation system. Through various methods such as questionnaire surveys, homework evaluations, classroom observations, and project practice evaluations, we can comprehensively understand students' learning situations and the effects of ideological and political education. These methods, each with its unique characteristics, can reflect students' ideological and political learning outcomes from different angles, providing a basis for teaching improvement. Finally, the improvement of the evaluation system is the driving force for sustainable development. With the deepening of teaching practice, the evaluation system should continuously adapt to new needs and challenges, maintaining its comprehensiveness, scientificity, and operability. By continuously improving the evaluation system, we can further enhance the quality of teaching and talent cultivation, laying a solid foundation for cultivating talents with noble moral character and outstanding professional abilities in the new era.

4.4. Establishing a Practical Orientation for Ideological and Political Education in Sales and Negotiation Courses

In sales and negotiation courses, establishing a practical orientation for ideological and political education is crucial to ensuring that it takes root in students' hearts. Through the organization and implementation of practical activities, students can experience and understand the importance of ideological and political elements in practical operations, thereby enhancing their social responsibility and moral cognition. The organization of practical activities can strengthen ideological and political experiences. In sales and negotiation courses, organizing diverse practical activities is an important way to establish a practical orientation for ideological and political education. These practical activities can include simulated business negotiations, market research, customer communication, etc., aiming to enable students to experience and feel the application of ideological and political elements such as integrity, fairness, and cooperation in business activities. Through practical activities, students can gain a deeper understanding of the close connection between ideological and political elements and business activities, continuously improving their comprehensive abilities and moral standards in practice. Additionally, establishing practical bases and broadening practical channels can further strengthen the practical orientation. To better establish a practical orientation for ideological and political education in sales and negotiation courses, we can establish cooperation with enterprises, industry associations, and other institutions to jointly build practical bases. These practical bases can not only provide students with a more realistic business environment but also offer them more practical opportunities. Through cooperation with enterprises, students can gain a deeper understanding of the operation mode and business culture of enterprises, thereby better understanding the application of ideological and political elements in business activities. At the same time, enterprises can provide students with more practical guidance and support, helping them improve their practical abilities and moral standards.

5. Conclusion and Prospects

5.1. Conclusion

This article comprehensively analyzes the current status of integrating ideological and political education into sales and negotiation courses in higher vocational colleges and proposes specific solutions to existing problems. The study found that the integration of ideological and political elements into sales and negotiation courses is fragmented, with single teaching methods, chaotic evaluation systems, and a lack of practical orientation. To address these issues, the article proposes four countermeasures: firstly, deeply explore and systematically integrate ideological and political elements in sales and negotiation courses, such as integrity, fairness, and cooperation; secondly, innovate teaching methods, adopting diverse means such as case teaching, role-playing, and simulated negotiations to enhance teaching interaction and practicality; thirdly, establish a comprehensive evaluation system covering moral education level, knowledge level, critical thinking ability, and participation ability to scientifically evaluate students' ideological and political learning outcomes; fourthly, strengthen practical orientation, enhancing students' practical application abilities and social responsibility through practical activities, practical bases, and practical cases.

5.2. Prospects

As educational reforms continue to deepen and the social environment undergoes constant changes, the teaching practice of integrating ideological and political education into sales and negotiation courses will also face new challenges and opportunities. We will continue to explore and innovate teaching methods and approaches, make full use of various teaching resources, and strive to achieve more effective integration of ideological and political education with professional courses. We aim to contribute to the cultivation of more high-quality and skilled talents for society.

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References


